



Privacy Policy for Globe Protection Limited

Our Commitment to Personal Privacy

Who We Are

GLOBE PROTECTION LIMITED (Company No. 07554967) is a company registered in England and Wales. Our registered office is located at 71-75 Shelton Street, London, WC2H 9JQ.

For any data protection inquiries, please contact our Data Protection Officer at dpo@globeprotectionltd.co.uk or call 0116 442 2077.

What We Do

We manage privately-owned car parks, typically in residential areas. When you enter one of our managed sites, we may collect, retain, and process your personal data based on your use of the site. If you breach parking terms, we may obtain images of your vehicle, including its registration number, to pursue outstanding parking charges. Our presence also aims to detect and deter criminal activity.

Legal Position

This privacy notice outlines how we process your data, including:

- The lawful basis for processing your data
- Categories of data processed
- How we use your personal data

Your Rights Under Data Protection Law

You have the following rights regarding your personal data:

1. The right to be informed
2. The right of access
3. The right to rectification
4. The right to erasure
5. The right to restrict processing
6. The right to data portability
7. The right to object
8. Rights in relation to automated decision-making and profiling

While you may request any of the above rights, we reserve the right to object to requests we deem unwarranted. We will inform you of the outcome of your request.

Right of Access

You can submit a Subject Access Request via email to our DPO. We will require proof of your identity before providing information we hold about you. Email us at dpo@globeprotectionltd.co.uk or call 0116 442 2077. For more information, please visit the ICO website at www.ico.org.uk.

Our Legitimate Interest for Processing Your Personal Data

We process personal data based on legitimate interests, including:

- Enforcing unpaid parking tariffs and charges
- Ensuring safety and security
- Deterring and detecting criminal activity

Categories of Personal Data We Process

1. Postal Parking Charge Notices:

If you receive a Parking Charge Notice by post, we will have obtained:

- The registered keeper's name and address
- Vehicle make, model, and color
- Vehicle registration number

Your data will be retained long enough to resolve the unpaid charge, generally not exceeding 6 years, unless an ongoing dispute or court order necessitates a longer retention.

2. Appeals:

If you challenge a parking charge and we reject your appeal, we will provide your registration number and parking charge number to the Independent Appeals Service (IAS) and/or the International Parking Committee (IPC) for adjudication.

Sharing Your Personal Data

Your personal data may be shared with third parties for payment processing, including payment facilitators, software providers, debt recovery companies, solicitors, and court officers as necessary.

Changes to Our Privacy Notice

We may update our Privacy Policy to reflect changes in how we process personal data. Any amendments will be communicated accordingly.

Contact Us

For any queries regarding this Privacy Notice, please contact us at:

Email: dpo@globeprotectionltd.co.uk

Phone: 0116 442 2077